Press release from the Administrative Enforcement Agency (AEA), Ministry of Justice



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From August 18, 2021, toll fees may be paid in convenience store chains

The maximum amount indicated on the payment notice is raised to NTD 30,000

In order to provide a convenient way for the public to pay toll fees during the epidemic, from August 18, 2021, AEA raised the maximum amount of payment of the overdue toll fees deferred to the branches by the Freeway Bureau, Ministry of Transportation and Communications and its Northern and Central Region Branch Office. They can be collected by 7-ELEVEN, Family Mart, Hi-Life, OK mart stores and Simple Mart up to a max of NTD 30,000. The maximum amount indicated on a payment notice is raised from NTD 20,000 to NTD 30,000 without any handling fees.

AEA says that as long as the overdue payment is less than NTD 30,000, the public may bring the payment notice sent by the Branches after August 18, 2021 with a barcode and pay in any of the 7-ELEVEN, Family Mart, Hi-Life, OK mart stores and Simple Mart before the deadline. The public may minimize the inconvenience of paying at the counter of financial institutions or through postal Giro, postal money orders, and bank transfer during the epidemic.

In order to provide a convenient way for the public to pay the payment, AEA continues to raise the maximum amount of payment collected by the convenient stores. So far, the maximum amount of payment of enforcement cases collected by the convenient stores, such as tax payment, health insurance payment, labor insurance payment, labor pension payment, payment for the fine of violating environment protection regulations and ETC toll fees are all raised to NTD 30,000. The public may choose to go to the nearest convenience store to pay the overdue payment with the barcode. The convenience of this implementation will save time and effort. Moreover, the payment notice with barcode sent by the branches is "authentic." The public can rest assured about paying at convenience stores and should do so by the deadline. If you are affected by the epidemic or have financial difficulties to pay

the overdue payment in a lump sum payment, you may contact the case officers of each branch to apply for delay payments, installment or transfer to social welfare and career services institutions.

If the public have paid the overdue tax payment, fees and fines, they can provide the electronic file or picture of the payment certification via emails to the email address of each branch. There will be an officer to help the public to handle the affairs related to the write-off of the overdue payment or revocation of the order for attachment. The following email addresses are provided by all branches of AEA for returning payment certificates, you may find out more information on the website for each branch:

| Taipei Branch | tpyc@mail.moj.gov.tw |
|----------------------|-------------------------|
| Shilin Branch | sly66@mail.moj.gov.tw |
| New Taipei Branch | pcyc@mail.moj.gov.tw |
| Taoyuan Branch | tyypay@mail.moj.gov.tw |
| Hsinchu Branch | freeway@mail.moj.gov.tw |
| Taichung Branch | tcyse@mail.moj.gov.tw |
| Changhua Branch | aaa@mail.moj.gov.tw |
| Chiayi Branch | receipt@mail.moj.gov.tw |
| Tainan Branch | tnypay@mail.moj.gov.tw |
| Kaohsiung Branch | 8888@mail.moj.gov.tw |
| Pingtung Branch | 900@mail.moj.gov.tw |
| Hualien Branch | hlpm@mail.moj.gov.tw |

| Yilan Branch | ily001@mail.moj.gov.tw |
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